GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

STARRED QUESTION NO:176
ANSWERED ON:09.12.1999
RAILWAY BOOKING THROUGH INTERNET
SULTAN SALAHUDDIN OWAISI

Will the Minister of RAILWAYS be pleased to state:

(a) whether her Ministry propose to introduce railway ticket booking through internet;

(b) if so, the details thereof and modalities so far worked out for this system;

(c) whether booking for all the classes of reservation in trains will be available on internet;

(d) if so, whether her Ministry has kept in view the travelling of rural masses who have a little access to internet or computerisation in the country; and br>
(e) if so, the steps being taken to safeguard their interests?

Answer

MINISTER OF RAILWAYS (KUMARI MAMATA BANERJEE)
(a) to (e): A statement is laid on the Table of the House.
STATEMENT REFERRED TO IN REPLY TO PARTS (a) to (e) OSTARRED QUESTION NO.176 BY SHRI SULTAN SALAHUDI
OWAISI TO BE ANSWERED IN LOK SABHA ON 9.12.99 REGARDING RAILWAY BOOKING THROUGH INTERNET.
(a) & (b): Yes, Sir. However, the proposal is being examined in detail to take care of various connected issues like security, the types of plastic currencies to be permitted, timings during which the services will be available, cancellation and refund over the internet, delivery of tickets to the passengers, etc. Cyber laws are still to be enacted by Parliament and only after these are in place, the above mentioned issues can be finally sorted out.
(c) As and when the proposal is implemented, booking for all the classes of reservation will be available in phases.
(d) to (e) The interest of the masses will be kept in view while formulating modalities for making reservation available through internet.